

Data protection declaration

We support the protection of our users' privacy. This means that the Jokey Group places particular value on data protection. In principal, it is possible to access the Jokey Group web pages without entering any personal data. If an individual wishes to use particular services provided by our company via our website, the processing of personal data may become necessary. If the processing of personal data is necessary and there is no legal basis for such processing, we will typically ask for the consent of the data subject.

The processing of an individual's personal data, such as name, address, e-mail address or telephone number, will always be processed in accordance with the European General Data Protection Regulation (GDPR) and the country-specific data protection provisions that apply to our company. Through this data protection declaration, our company would like to inform the public of the way, scope and purpose in which we retrieve, use and process personal data. Furthermore, this data protection declaration will provide data subjects with clarity on their vested rights in this area.

As the controller, the Jokey Group has implemented a variety of technical and organisational measures to ensure the most complete protection possible for personal data processed through this website. Nevertheless, gaps in protection can always appear when data is transferred via the internet, meaning absolute security cannot be guaranteed. For this reason, the data subject is also free to submit personal data to us in alternative ways, such as in writing.

Definition of terms

The Jokey Group data protection declaration is based on terminology used by the European directive and regulatory body when adopting the European General Data Protection Regulation (GDPR). Our data protection declaration should be easily readable and comprehensible for both the public and our customers and business partners. In order to ensure this, we would like to first define the terminology used.

We use the following terms (among others) in the data protection declaration:

- **Personal data**
Personal data shall mean any information that relates to an identified or identifiable natural person (referred to hereafter as the 'data subject'). A natural person shall be regarded as identifiable if they can be identified directly or indirectly, particularly through assignment to an identifier such as a name, to a code, to location data, to an online identifier or to one or more special features which are an expression of the physical, physiological, genetic, psychological, economic, cultural or social identity of this natural person.
- **Data subject**
The data subject shall mean every identified or identifiable natural person whose personal data is being processed by the controller.
- **Processing**
Processing shall mean any operation or set of operations which is performed upon personal data, whether or not by automatic means, such as collection, recording, organization, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, blocking, erasure or destruction.
- **Restriction of processing**
The restriction of processing shall mean the marking of stored personal data with the

aim of restricting its future processing.

- **Pseudonymisation**
Pseudonymisation shall mean the processing of personal data in such a way that the data can no longer be attributed to a specific data subject without the use of additional information, provided that this additional information is stored separately and the technical and organisational measures are in place to ensure that the personal data cannot be attributed to an identified or identifiable natural person.
- **Controller**
Controller shall mean the natural or legal person, public authority, agency or any other body which alone or jointly with others determines the purposes and means of the processing of personal data. If the purposes and means of this processing are stipulated in EU law or the law of Member States, the controller, or rather the specific criteria he outlines, can be laid down in accordance with EU or Member State law.
- **Processor**
Processor shall mean a natural or legal person, public authority, agency or any other body which processes personal data on behalf of the controller.
- **Recipient**
Recipient shall mean a natural or legal person, public authority, agency or any other body to whom data are disclosed, whether a third party or not. Public authorities who receive personal data as part of a particular investigation mandate in accordance with EU or Member State law do not however qualify as recipients.
- **Third party**
Third party shall mean a natural or legal person, public authority, agency or body other than the data subject, the controller, the processor and the persons who, under the direct authority of the controller or the processor, are authorised to process the personal data.
- **Consent**
Consent shall mean any declaration of intent freely submitted by the data subject in an informed way and without ambiguity for a specific instance, submitted in the form of a declaration or other clear act of confirmation, with which the data subject makes clear that they are in agreement with the processing of their personal data.

Address of the controller

The controller, in accordance with the European General Data Protection Regulation (GDPR) as well as other data protection laws and other provisions of a data protection law nature that are applicable in the Member States of the European Union, is:

Jokey SE
August-Mittelsten-Scheid-Str. 23
51688 Wipperfürth
Phone: +49 (0) 2267/ 685 – 0
E-mail: info@jokey.de
Website: www.jokey.com

Address of the data protection officer

The data protection officer of the controller can be contacted at:

Jokey Holding GmbH & Co. KG
August-Mittelsten-Scheid-Str. 23
51688 Wipperfürth
Phone: +49(0)2261/ 544 – 1349
E-mail: datenschutz@jokey.com
Website: www.jokey.com

Data subjects can address all questions and suggestions relating to data protection directly to our data protection officer at any time.

Cookies

The Jokey Group website uses cookies. Cookies are text files that are deposited and stored on a computer system via an Internet browser.

Many websites and servers use cookies. Many cookies contain a so-called cookie ID. A cookie ID is a unique identifier for the cookie. This consists of a character string through which websites and servers can be assigned to the specific Internet browser in which the cookie has been stored. This enables the visited websites and servers to distinguish the individual browser of the data subject from other Internet browsers containing other cookies. A specific Internet browser can be recognised and identified via the unique cookie ID.

Through the use of cookies, Jokey Group can make more user-friendly services available to those using the website which would otherwise not be possible.

With cookies, information and offers on our website can be optimised for the user. Cookies allow us, as already mentioned, to identify who is using our website. The purpose of this identification is to make our website easier to use. For example, the user of a website that uses cookies need not re-enter their access data each time they visit the website, as this is done by the website and the cookie stored on the user's computer system. Another example is the cookie used in the shopping basket in the online shop. The online shop notes which items the customer has placed in the virtual basket by using a cookie.

The data subject can prevent the setting of cookies by our website at any time by correspondingly adjusting the Internet browser setting they use; this then permanently blocks the use of cookies. In addition, cookies already set can be deleted at any time via the Internet browser or other software programs. This is possible in all common Internet browsers. If the data subject deactivates the setting of cookies in their Internet browser completely, it is possible that not all functions of our website will be fully usable.

The collection of general data and information

The Jokey Group web page collects a range of general data and information every time the web page is called up by a data subject or automated system. This general data and information is saved in the server log files. The following information can be collected: type and version of browser used, the operating system used by the system accessing the website, the website from which a system accessing our website has gained access (so-called referrer), the sub-sites which lead an accessing system to our website, the date and time of an access to the website, the Internet Protocol address (IP address), the internet service provider of the accessing system and other similar data and information which serves to limit risk in the event of attacks on our IT systems.

When using general data and information, the Jokey Group draws no conclusions related to the data subject. Rather, this information is required in order to display the content of our website correctly, to optimise our website content and advertising, to ensure the long-term functionality of our IT systems and our website technology as well as to provide law enforcement authorities with the necessary information to lead to prosecution in the event of an attack on our IT systems. This anonymously collected data and information is evaluated by the Jokey Group on the one hand as statistical matter but also with the aim of increasing data protection and data security in our company, so that we can

ultimately ensure an optimal level of protection for the personal data which we process. The anonymous data of the server log-files is separated from all personal data provided by the data subject.

Subpage [ar.jokey.com](#) and its Augmented Reality experience

On this subpage the Jokey Group offers a Augmented Reality experience for its products. To provide you with this service, your data is processed by a third party data controller on behalf of the Jokey Group.

Data controller on behalf of the Jokey Group:

Zappar Limited
The Barley Mow Centre
10 Barley Mow Passage
London, W4 4PH
United Kingdom

Further information on the processing of data of Jokey Groups users by the data controller is found under the following link: <https://www.zappar.com/privacy/>

Subscription to our newsletter

On the Jokey Group website, users are able to subscribe to our Group newsletter. The personal data transmitted to the controller when ordering the newsletter is indicated by the input screen used in the order.

The Jokey Group informs its customers and business partners regularly of new Group offers via the newsletter. Essentially, our company newsletter can therefore only be received by the data subject if they have a valid e-mail address and have registered for the newsletter. For legal reasons, on first registering for the newsletter, a confirmation e-mail is sent to the data subject in a double opt-in process. This confirmation serves to verify whether as the data subject, the owner of the e-mail address has authorised receipt of the newsletter.

When registering for the newsletter, we also save the IP address of the computer system used by the data subject at the point of registration, provided by the internet service provider (ISP), as well as the date and time of registration. The collection of this data is necessary to track any (possible) later misuse of the e-mail address of the data subject and therefore serves to help legally protect the controller.

The personal data collected when registering for the newsletter is used exclusively to send our newsletter. In addition, subscribers to the newsletter could be contacted via e-mail, should this be necessary for the operation of the newsletter service or registration connected with this, as could be the case if there are changes to the newsletter offering or technical changes. There is no transfer to third parties of personal data collected as part of the newsletter service. Subscription to our newsletter can be cancelled by the data subject at any time. Consent granted by the data subject to save personal data shared for the purposes of sending the newsletter can be revoked at any time. In order to revoke consent, a corresponding link can be found in each newsletter. In addition, it's possible to unsubscribe from the newsletter at any time directly on the website of the controller or to inform the controller via other means.

Contact via the website

As per legal requirements, the Jokey Group website contains information which allows for fast electronic contact to be established with our company as well as direct communication with us, which is also facilitated via our general e-mail address. Should a data subject establish contact with the controller via e-mail or a contact form, the personal data transmitted by the data subject will be saved automatically. Such personal data, transmitted voluntarily by the data subject to the controller, will be

saved for the purposes of processing or contacting the data subject. There is no disclosure of this personal data to third parties.

Routine deletion and blocking of personal data

The controller processes and stores personal data from the data subject only for the period necessary to achieve the purpose of the storage or as provided for by the European directive and regulatory body or any other legislator in laws or regulations to which we are subject.

If the storage purpose ceases to apply or a storage period prescribed by the European directive and regulatory body or any other relevant legislator expires, the personal data is routinely blocked or deleted in accordance with the statutory provisions.

Rights of the data subject

- **Right to confirmation**

Every data subject has the right as granted by the European directive and regulatory body to demand from the controller confirmation of whether their personal data is being processed. Should the data subject wish to make use of this right to confirmation, they can contact our data protection officer or another colleague of the controller at any time.

- **Right to information**

Every person affected by the processing of personal data has the right, granted by the European directive and regulatory body, to request at any time free information about the personal data stored about them from the controller and to obtain a copy of this information. In addition, the European directive and regulatory body has granted the data subject information on the following:

In addition, the data subject has the right to information on whether personal data has been transferred to a third country or international organisation. If this is the case, the data subject also has the right to receive information on the appropriate safeguards in connection with the transfer.

Should the data subject wish to make use of this right to information, they can contact our data protection officer or another colleague of the controller at any time.

- the purposes of processing
- the categories of personal data that are being processed
- the recipients or the categories of recipients to whom the personal data has been or will be disclosed, in particular also in the case of recipients in third countries or international organisations
- where possible the planned duration for which the personal data will be saved, or where this is not possible, the criteria for the determining the duration
- the existence of a right to correct or delete the personal data pertaining to them, or to restrict the processing thereof by the controller, or the right to object to such processing
- the existence of a right of appeal to a supervisory authority
- where the personal data have not been obtained from the data subject: all available information about the origin of the data
- the existence of automated decision making including profiling in accordance with Art. 22 (1) and (4) of the GDPR and — at least in these cases — meaningful information on the logic involved as well as the scope and envisaged effects of such processing for the data subject

- **Right to correction**

Every person affected by the processing of personal data has the right, granted by the

European directive and regulatory body, to demand the immediate correction of incorrect personal data relating to them. In addition, the data subject also has the right, in consideration of the purposes of the processing, to demand the completion of incomplete personal data - also by means of a supplementary explanation. Should the data subject wish to make use of this right to correction, they can contact our data protection officer or another colleague of the controller at any time.

- **Right to deletion / Right to be forgotten**

Every person affected by the processing of personal data has the right, granted by the European directive and regulatory body, to demand from the controller the immediate deletion of personal data relating to them, provided one of the following reasons applies and as long as the processing is not necessary:

If any of the above reasons apply and a data subject wishes to erase personal data stored by the Jokey Group, they can contact our data protection officer or another employee of the controller at any time. The Jokey Group data protection officer or another employee will arrange that the request for deletion is fulfilled immediately. If the personal data was made public by the Jokey Group and if our Group as controller is obliged to delete the personal data in accordance with Art. 17 (1) GDPR, the Jokey Group shall take appropriate measures giving due consideration to the technologies available and the implementation costs, including those of a technical nature, to inform other controllers processing the published data that the data subject has demanded that these other controllers delete all links to their personal data or copies/replications of this personal data, provided that the processing is not necessary. The Jokey Group data protection officer or another employee will arrange for the necessary steps to be taken on an individual case basis.

- The personal data has been collected or otherwise processed for such purposes for which it is no longer necessary.
- The data subject revokes their consent, on which the processing was based in accordance with Art. 6 (1) a) GDPR or Art. 9 (2) a) GDPR, and there is no other legal basis for the processing.
- The data subject submits an objection to the processing in accordance with Art. 21 (1) GDPR, and there are no legitimate reasons for the processing, or the data subject objects to the processing in accordance with Art. 21 (2) GDPR.
- The personal data was processed unlawfully.
- The erasure of personal data is necessary to fulfil a legal obligation under the European Union or national law to which the controller is subject.
- The personal data was collected in relation to information society services offered in accordance with Art. 8 (1) GDPR

- **Right to restriction of processing**

Every person affected by the processing of personal data has the right, granted by the European directive and regulatory body, to demand that the controller restricts processing if one of the following conditions applies:

If any of the above conditions apply and a data subject wishes to restrict the personal data stored by the Jokey Group, they can contact our data protection officer or another employee of the controller at any time. The Jokey Group data protection officer or another employee will arrange for the processing to be restricted.

- The accuracy of the personal data is contested by the data subject; the restriction in this case shall be for a period of time that enables the controller to verify the accuracy of the personal data.
- The processing is unlawful; the data subject has not consented to the deletion of the personal data and demands instead that the use of the data be restricted.

- The controller no longer requires the personal data for processing purposes, but the data subject needs it to enforce, exercise or defend their rights.
- The data subject has contested the processing in accordance with Art. 21 (1) GDPR and it has not yet been ascertained whether the justification given by the controller will outweigh that of the data subject.

- **Right to data portability**

Every person affected by the processing of personal data has the right, granted by the European directive and regulatory body, to obtain the personal data they provided to the controller in a structured, common and machine-readable format. They also have the right to transfer this data to another controller, without being hindered by the controller to whom they made the data available, provided that the processing is based on the consent pursuant to Art. 6 (1) a) GDPR or Art. 9 (2) (a) GDPR or on a contract pursuant to Art. 6 (1) b) GDPR and the processing is performed by automated procedures, unless the processing is necessary for the performance of a task that is in the public interest or for the exercise of official authority which has been assigned to the controller.

In addition, when exercising their right to transfer the data in accordance with Art. 20 (1) GDPR, the data subject has the right to demand that their personal data be transmitted directly from one controller to another controller, provided that the technical requirements for this are available and this does not affect the rights and freedoms of other persons.

In order to assert the right to transfer data, the data subject can contact the data protection officer appointed by the Jokey Group or another employee at any time.

- **Right of objection**

Every person affected by the processing of personal data has the right, granted by the European directive and regulatory body, for reasons related to their particular situation to raise objection at any time to the processing of their data being carried out under Art. 6 (1) e) or f) of GDPR.

The Jokey Group will no longer process the personal data in the case of an objection, unless there are compelling and legitimate grounds for processing which outweigh the interests, rights and freedoms of the data subject, or processing serves to assert, exercise or defend legal claims

If the Jokey Group processes data for the purposes of direct advertising, the data subject has the right to object to the processing of their personal data for such advertising at any time. If the data subject objects to the Jokey Group processing data for the purposes of direct advertising, the Jokey Group shall no longer process the personal data for these purposes.

The data subject also has the right to object, for reasons arising from their particular situation, to the processing of their personal data for scientific or historical research purposes or for statistical purposes in accordance with Art. 89 (1) of the GDPR, unless such processing is necessary to fulfil a public interest task.

In order to exercise the right to object, the data subject can contact the data protection officer appointed by the Jokey Group directly. Notwithstanding Directive 2002/58/EC, the data subject is also entitled in the context of the use of information society services to exercise their right of objection by means of automated procedures for which technical specifications are used.

- **Automated decisions in individual cases**

Every person affected by the processing of personal data has the right, granted by the European directive and regulatory body, to object to being subject to an exclusively automated decision which has a legal impact on them or adversely affects them in a similar manner, provided that the decision is not necessary to fulfil a contract between

the data subject and controller, or it is permissible on the grounds of EU legislation or Member State law to which the controller is subject, and this legislation contains reasonable measures to protect the rights and freedoms as well as legitimate interests of the data subject, or it occurs with the express consent of the data subject. If the decision is necessary for the fulfilment of a contract between the data subject and the controller or it occurs with the express consent of the data subject, the Jokey Group shall take reasonable measures to protect the right and freedoms as well as the legitimate interests of the data subject, which will at the very least include the right to seek the involvement of the data subject on the part of the controller, the right to express their own viewpoint and to challenge the decision. Should the data subject wish to make use of their rights in relation to automated decisions, they can contact our data protection officer or another colleague of the controller at any time.

- **Right to revoke consent in relation to data protection**
Every person affected by the processing of personal data has the right, granted by the European directive and regulatory body, to revoke consent for the processing of personal data relating to them at any time.
Should the data subject wish to make use of their right to revoke consent, they can contact our data protection officer or another colleague of the controller at any time.
- **Right of Complaint to the data protection supervisory authority**
Any person concerned by the processing of personal data has the right to contact the data protection supervisory authority responsible for the Jokey Group if you believe that the processing of your personal data is not lawful. Contact the competent data protection supervisory authority:

Landesbeauftragte für Datenschutz und Informationsfreiheit Nordrhein-Westfalen
Kavalleriestr. 2-4
40213 Düsseldorf
Tel.: 0211/38424-0
Fax: 0211/38424-10
Email: poststelle@ldi.nrw.de

Data protection in the case of job applications and the job application process

The controller gathers and processes personal data from applicants in order to handle the application process. Processing can occur electronically. This is the case in particular when an applicant submits their application documents to the controller via electronic means, for instance via e-mail or a web form on the website. Should the controller sign an employment contract with the applicant, the data submitted will be saved for the purposes of developing the occupational relationship, under consideration of legal regulations. If no employment contract is signed with the applicant, the application documents will be automatically deleted two months after the rejection decision has been conveyed, provided that no other legitimate reasons prevent the controller from deleting these. In this context, other legitimate reasons could for example be the need for evidence in proceedings in accordance with the Allgemeine Gleichbehandlungsgesetz (AGG) [General Law on Equality of Treatment].

Google Analytics

This website uses Google Analytics, a web analytics service. It is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

Google Analytics uses so-called "cookies". These are text files that are stored on your computer and that allow an analysis of the use of the website by you. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there.

Google Analytics cookies are stored based on Art. 6 (1) (f) GDPR. The website operator has a legitimate interest in analyzing user behavior to optimize both its website and its advertising.

IP anonymization

We have activated the IP anonymization feature on this website. Your IP address will be shortened by Google within the European Union or other parties to the Agreement on the European Economic Area prior to transmission to the United States. Only in exceptional cases is the full IP address sent to a Google server in the US and shortened there. Google will use this information on behalf of the operator of this website to evaluate your use of the website, to compile reports on website activity, and to provide other services regarding website activity and Internet usage for the website operator. The IP address transmitted by your browser as part of Google Analytics will not be merged with any other data held by Google.

Browser plugin

You can prevent these cookies being stored by selecting the appropriate settings in your browser. However, we wish to point out that doing so may mean you will not be able to enjoy the full functionality of this website. You can also prevent the data generated by cookies about your use of the website (incl. your IP address) from being passed to Google, and the processing of these data by Google, by downloading and installing the browser plugin available at the following link: <https://tools.google.com/dlpage/gaoptout?hl=en>.

Objecting to the collection of data

You can prevent the collection of your data by Google Analytics by clicking on the following link. An opt-out cookie will be set to prevent your data from being collected on future visits to this site: Disable Google Analytics.

For more information about how Google Analytics handles user data, see Google's privacy policy: <https://support.google.com/analytics/answer/6004245?hl=en>.

Outsourced data processing

We have entered into an agreement with Google for the outsourcing of our data processing and fully implement the strict requirements of the German data protection authorities when using Google Analytics.

Demographic data collection by Google Analytics

This website uses Google Analytics' demographic features. This allows reports to be generated containing statements about the age, gender, and interests of site visitors. This data comes from interest-based advertising from Google and third-party visitor data. This collected data cannot be attributed to any specific individual person. You can disable this feature at any time by adjusting the ads settings in your Google account or you can forbid the collection of your data by Google Analytics as described in the section "Refusal of data collection".

Data protection regulation for the operation and use of LiveZilla

The controller has made a live chat function available to visitors to the website. The live chat is realised through the use of LiveZilla software. The software operates on the controller's server. Live chat enables written communication with Jokey Group employees in real time.

LiveZilla sets a cookie on the IT system of the data subject. This cookie helps to save inputs and pseudonymise the identity of the data subject. With the aid of this cookie, no further analysis of the usage pattern takes place. It serves purely to keep the chat process on standby for the data subject.

From its side, Jokey Group saves the chat via LiveZilla, in order to enable queries posed by the data subject to be processed. With due regard for data protection regulations, chats are only stored on the controller's server.

The data subject can make full use of the live chat without entering personal data. The data subject decides for themselves whether to disclose any personal data.

Further information and LiveZilla's current data protection regulations can be found under www.livezilla.net.

YouTube

Data protection regulation for the operation and use of YouTube The controller uses YouTube on this website. This is a video portal of YouTube LLC, 901 Cherry Ave, 94066 San Bruno, CA, USA, hereinafter referred to as "YouTube". YouTube is a subsidiary of Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043 USA, hereinafter referred to as "Google". By being certified according to the EU-US Privacy Shield (<https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&status=Active>), Google and its subsidiary YouTube guarantee that the data protection requirements of the EU are also observed when processing data in the USA. The controller uses YouTube using the "Extended Privacy Mode" setting to provide videos. According to YouTube, the "Extended Privacy Mode" setting means that the data described in more detail below will only be transmitted to YouTube's server if a video is actually started. This connection is necessary to display the video on the website of the controller. In the course of this YouTube will at least record and process the IP address of the user, the date and time and the website visited by the user. In addition, a connection to the advertising network "DoubleClick" is established by Google. If the visitor to this website is logged in to YouTube at the same time, YouTube assigns the connection information to the visitor's YouTube account. YouTube permanently stores cookies via the Internet browser on the user's terminal device for the purpose of functionality and analysis of user behaviour. Further information on this can be found under "Cookies". More detailed information on the processing and use of personal data can be found at Google's website at <https://policies.google.com/privacy>.

Google Web Fonts

For uniform representation of fonts, this page uses web fonts provided by Google. When you open a page, your browser loads the required web fonts into your browser cache to display texts and fonts correctly. When you call up a page of our website that contains a social plugin, your browser makes a direct connection with Google servers. Google thus becomes aware that our web page was accessed via your IP address. The use of Google Web fonts is done in the interest of a uniform and attractive presentation of our website. This constitutes a justified interest pursuant to Art. 6 (1) (f) GDPR. If your browser does not support web fonts, a standard font is used by your computer. Further information about handling user data, can be found at <https://developers.google.com/fonts/faq> and in Google's privacy policy at <https://www.google.com/policies/privacy/>.

Legal basis of the processing

Art. 6 (1) a) GDPR serves our company as the legal basis for those processing operations for which we obtain consent for a specific processing purpose. If the processing of personal data is necessary for the fulfilment of a contract whose parties include the data subject, as is the case for example with processing operations necessary for the delivery of goods or the performance of another service or return service, the processing shall be based on Art. 6 (1) b) GDPR. The same applies to processing operations necessary to carry out precontractual measures, such as enquires about our products or services. If our company is under a legal obligation by which the processing of personal data is necessary, for example to fulfil tax obligations, this processing shall be based on Art. 6 (1) c) GDPR. In rare cases, the processing of personal data may be required to protect the vital interests of the data

subject or another natural person. This would for example be the case should a visitor to our company be injured and subsequently his name, age, health insurance details or other vital information need to be shared with a doctor, hospital or other third party. In this case, the processing would be based on Art. 6 (1) d) GDPR. Ultimately, the processing operations could be based on Art. 6 (1) f) GDPR. Processing operations not covered by any of the previously mentioned legal bases will rest on this legal basis, if the processing is necessary for the protection of a legitimate interest of our business or a third party, provided that this is not outweighed by the interests, fundamental rights and freedoms of the data subject. We are permitted to perform such processing operations in particular because they have been specifically mentioned by the European legislator. The legislator formed the view in this respect that a legitimate interest can be assumed if the data subject is a customer of the controller (Recital 47 Sentence 2 GDPR).

Duration for which the personal data will be saved

The storage period for personal data is based on the respective statutory retention period. When this deadline expires, the corresponding data will be routinely deleted provided it is no longer required to fulfil the contract or to initiate a contract.

Legal or contractual regulations for the provision of personal data; Necessity for the conclusion of the contract; Obligation of data subject to provide personal data; Possible consequences of non-provision

We hereby inform you that the provision of personal data is in part prescribed by law (e.g. tax regulations) or may arise from contractual regulations (e.g. details of the contracting party). It may, for example for the conclusion of a contract, be necessary for the data subject to provide us with personal data that we must subsequently process. The data subject is for example obliged to provide us with personal data, if our company concludes a contract with them. Non-provision of personal data could result in the contract with the data subject failing to be concluded. Before the data subject provides personal data, they must contact our data protection officer. Our data protection officer will explain to the data subject on an individual case basis whether the provision of personal data is legally or contractually prescribed or necessary for the conclusion of the contract, whether there is an obligation to provide personal data; and what the consequences of non-provision of personal data would be.

The existence of an automated decision-making process

As a responsible company we do not use an automated decision-making process.